Berlanggan

Price Quotation

Ref:
QUOTE-ROC-SUPPORT-DESK-202611010512

Prepared by
Berlanggan Catalog

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Product

RoC Support Desk

Self-hosted, multi-channel IT helpdesk. Turn WhatsApp messages, inbound email, and public web forms into tracked tickets with a Kanban board, SLA timers, a drag-and-drop dynamic form builder, a knowledge base, and document e-signature. License activation, renewal, and feature gating are managed through this platform — install once, then just keep your subscription active.

Pricing Options

Plan	Price
Starter Monthly billing · 3 seat(s) included Knowledge base, Kanban ticket board, Dynamic form builder, WhatsApp, email, and web form ticket intake	Rp149.000 / Monthly
Professional Monthly billing · 10 seat(s) included Document e-sign, Analytics dashboard, Everything in Starter, Project management module, SLA reports and audit log export	Rp349.000 / Monthly
Business Monthly billing · 25 seat(s) included Full REST API access, Everything in Professional	Rp699.000 / Monthly

Enterprise Rp9.999.000 / Yearly

Yearly billing · 999 seat(s) included

Annual billing, Priority onboarding, Everything in Business

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