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Product**RoC Support Desk**

Self-hosted, multi-channel IT helpdesk. Turn WhatsApp messages, inbound email, and public web forms into tracked tickets with a Kanban board, SLA timers, a drag-and-drop dynamic form builder, a knowledge base, and document e-signature. License activation, renewal, and feature gating are managed through this platform — install once, then just keep your subscription active.

Pricing Options

Plan	Price
Starter	Rp149.000 / Monthly
Monthly billing · 3 seat(s) included	
Knowledge base, Kanban ticket board, Dynamic form builder, WhatsApp, email, and web form ticket intake	
Professional	Rp349.000 / Monthly
Monthly billing · 10 seat(s) included	
Document e-sign, Analytics dashboard, Everything in Starter, Project management module, SLA reports and audit log export	
Business	Rp699.000 / Monthly
Monthly billing · 25 seat(s) included	
Full REST API access, Everything in Professional	

Enterprise

Rp9.999.000 / Yearly

Yearly billing · 999 seat(s) included

Annual billing, Priority onboarding, Everything in Business

This is an automatically generated price quotation reflecting the pricing shown on [berlanggan.web.id](#) at the time it was downloaded. It is provided for reference/budgeting purposes and is not an invoice or proof of payment. Prices are subject to change; please confirm current pricing before purchase.